

AAHAM
American Association of Healthcare Administrative Management
Maryland Chapter

50th Annual Institute

Celebrating 50 years of MD AAHAM
Princess Royale
Ocean City, Maryland
September 12-14, 2023

We are rolling out the red carpet for Maryland's biggest stars in AAHAM. Join us for a week of exclusive education and events that are sure to bring the glamour and star sightings from the biggest names in Revenue Cycle! We will all be "arriving" fashionably late this year as we are finally able to come together in person to celebrate 50 years of the Maryland AAHAM chapter. You won't want to miss your moment to shine with us this year at the Annual Institute.

Monday, September 11, 2023

12 noon to 6:00 pm	Sponsor set up in Exhibit Hall
9 pm to Closing	Schooners Lounge-Cash Bar Johnny B MD AAHAM guest DJ

Tuesday, September 12, 2023
Dress beach/business casual

1 pm to 5 pm	Registration-*Premier Lobby*
3 pm to 4 pm	Certification and AAHAM Jeopardy *Caribe Ballroom* Hosted by Andy Politz You can walk the star-studded walk, but can you talk the talk? Join our host, Andy Politz, for everyone's favorite gameshow – Jeopardy, AAHAM Style. *Event open to all members*
4 pm to 5 pm	Opening Speaker Caribe Ballroom Matt Jones Discover three choices to stay motivated as a leader. Attendees will learn the number one key to happiness and experience two easy techniques to stop stress before it stops you.

5 pm to 6:30 pm	Cocktail Hour Exhibit Hall
6:30 pm	***Dinner on your own***
9 pm to Closing	Schooners Lounge-Cash Bar Johnny B MD AAHAM guest DJ

Wednesday, September 12, 2023
Dress beach/business casual

7:30 am to 2 pm	Registration
7:30 am to 9 am	Breakfast Exhibit Hall
9 am to 10:30 am	Dana Orlando Keynote Address Caribe Ballroom **Day Egusquiza** Payers (Still) Going Wild – Attendees will receive 'hot off the press' payor specific new impact items along with strategies for success. Attendees will learn about the expansion of Medicare Advantage and how CMS has 'tried' to implement the Two Midnight rule. Takeaways will include operational ideas to use in any setting.
10:30 am to 10:45 am	Break
10:45 am to 12 noon	Legislative Update Caribe Ballroom Scott London, London Eligibility Gustavo Matheus, Anderson and Quinn PJ Hogan, Cornerstone Government Affairs Delora Sanchez Ifekauche, Cornerstone Government Affairs Jake Taylor, Legislative Aide | Office of Senator Jason Gallion Attendees will learn about Maryland State and Federal healthcare reimbursement legislative changes as well as court cases relevant to healthcare reimbursement.
12 noon to 1 pm	Lunch Exhibit Hall
1 pm to 2 pm	Patient Experience

	Carribe Ballroom Day Egusquiza Enhance the Patient Experience – Be the Patient Attendees will actively engage as they “become the patient” and walk through examples of patient experiences with outcomes as well as the opportunity to learn about the Medicaid redetermination process-where are we now and the impact to the patients.
2 pm to 3 pm	Employee Experience Caribe Ballroom Amy Sherman, Medstar Attendees will learn how to lead and heal teams after Covid; explore staffing shortages, employee burnout, the new “us” (on site frontline) and “them” (remote back office) pitfalls, and ways to remove the blame culture.
3 pm till	Networking Opportunities Provider Exclusive Events: Rub elbows with Maryland AAHAM Stars at these Corporate Sponsored, post-education parties. Details to be provided by Participating Corporate Partners (Non-Sanctioned Events) ***Dinner on your own***
9 pm to Closing	Schooners Lounge-Cash Bar Johnny B MD AAHAM guest DJ

Thursday, September 14, 2023

7:30 am to 12 noon	Registration
8 am to 9 am	Breakfast Exhibit Hall
9:00 am to 9:15 am	National AAHAM Update
9:15 am to 10:30 am	Keynote Panel Discussion Caribe Ballroom Shawn McCardell, Frederick Health Bill Rew, Lifebridge John Thompson, Tidal Health Moderated by Godlee Davis, Elevate PFS

	Topics of discussion will include-Post COVID thoughts on the health systems AR; Preparedness for the future; Staffing: impact of remote, hybrid and in-office workforce; Ideas on retaining talent; and Medicaid redetermination impact to date.
10:30 am to 10:45 am	Break
10:45 am to 12 noon	Revenue Cycle Presentation Caribe Ballroom Sheldon Pink Attendees will understand the evolution of Patient Access and its organizational partnerships; Patient Access challenges and solutions; and how Patient Access KPI's drive successful financial performance.
12 noon to 12:45 pm	Lunch Exhibit Hall
12:45 pm to 1 pm	Sponsor Raffles/Giveaways
1 pm to 2 pm	Closing Session Nihal Bhatt Maryland Hospital Association Attendees will gain insights into hospital perspectives on Maryland's current model performance and its potential future extension. Explore recent key policy-making decisions related to the Maryland Total Cost of Care (TCOC) Model and their implications. Develop an understanding of essential regulatory and legislative policy issues.
3 pm to 5 pm	Toss of Fame Join us outside on the Green for our famous Bocce Toss Tournament. We might all be famous at Maryland AAHAM, but only the true celebrity winners go home with the award before the big show this evening. *Dress is outdoor casual for this event.* Evening Events Theme: Casual Black & Gold Attire
6 pm to 7 pm	Cocktail Hour Schooners Lounge Time to get red-carpet-ready and join us for a celebratory cocktail before we are seated for the feature presentation.

7 pm to 11 pm	Cecilia Moore Banquet Palmetto Ballroom Please join us at our celebration of Maryland AAHAM's Fashionably Late 50th Anniversary. Be sure to stick around for this event to see who will go home with the Golden Statues this year! Featuring: Silent Auction 50/50 Raffle DJ Johnny B and AAHAM Karaoke and Dancing
11 pm till closing	"After the Party is the After Party" Schooners Lounge, Cash Bar

